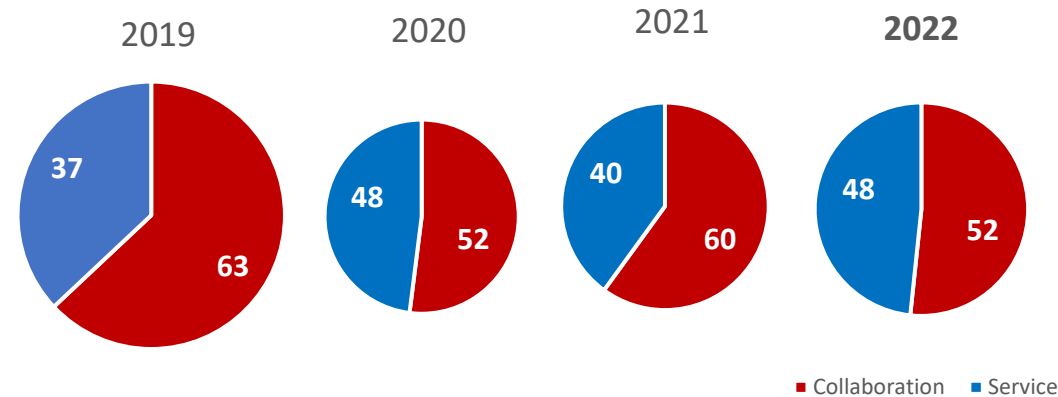


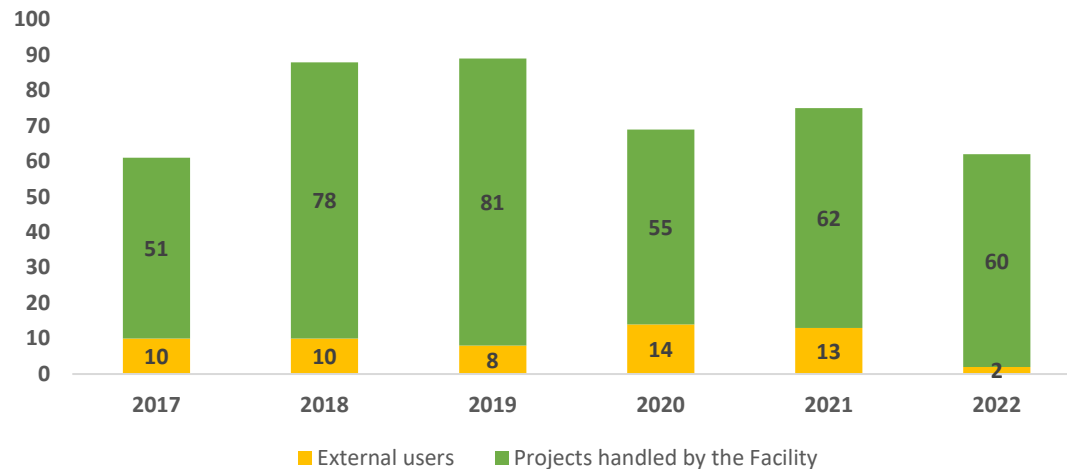
Process

Service and Scientific collaboration

- **62 incoming projects** handled by the facility in 2022
- **97 % internal projects** (10 IP departments)
- **1 external user**



Number of projects



Main collaborations for 2022

Biomarkers
Proteomes
PTMs
Interactomics

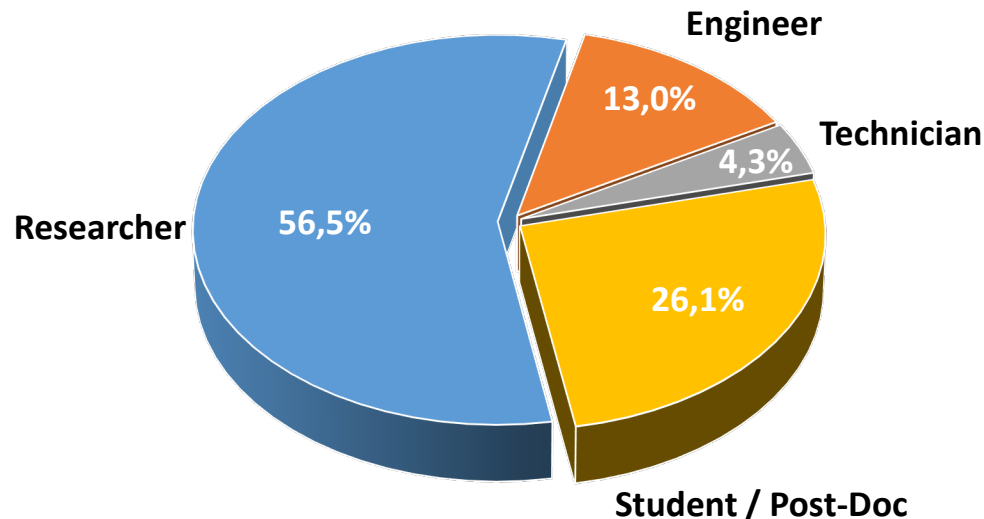
Process

Service and Scientific collaboration

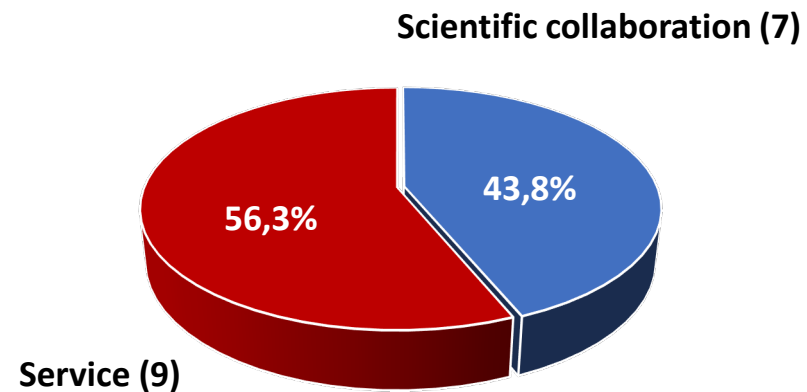
Details of the survey:

- Used support: **LimeSurvey** (license C3BI)
- **13 questions** including 6 to distinguish service and scientific collaboration
- **Targets:** direct collaborators + unit/group leaders (**82 projects for 85 targets representing 45 units**)
- **Number of answers** : 25 (15 complete and 10 partial) (**29.4%**)

Q1: What is your position? (R=23)



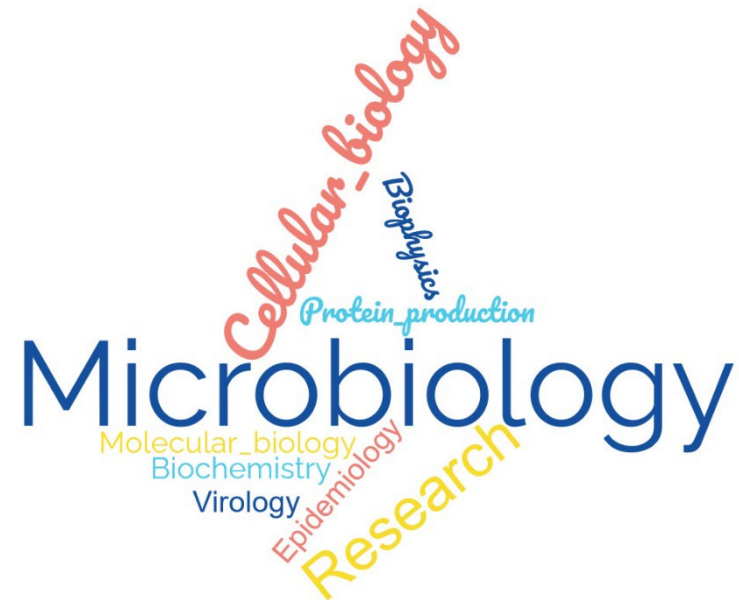
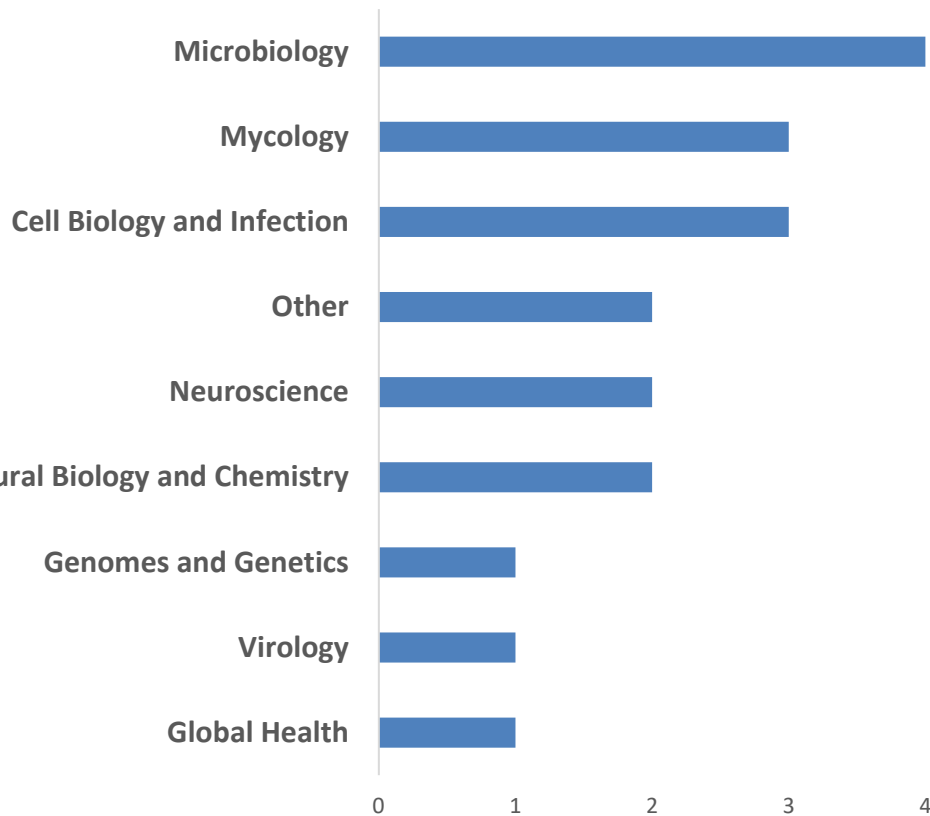
Q4: Service or Scientific collaboration? (R=16)



Process

Service and Scientific collaboration

Q3: What is your scientific department? (R=19)

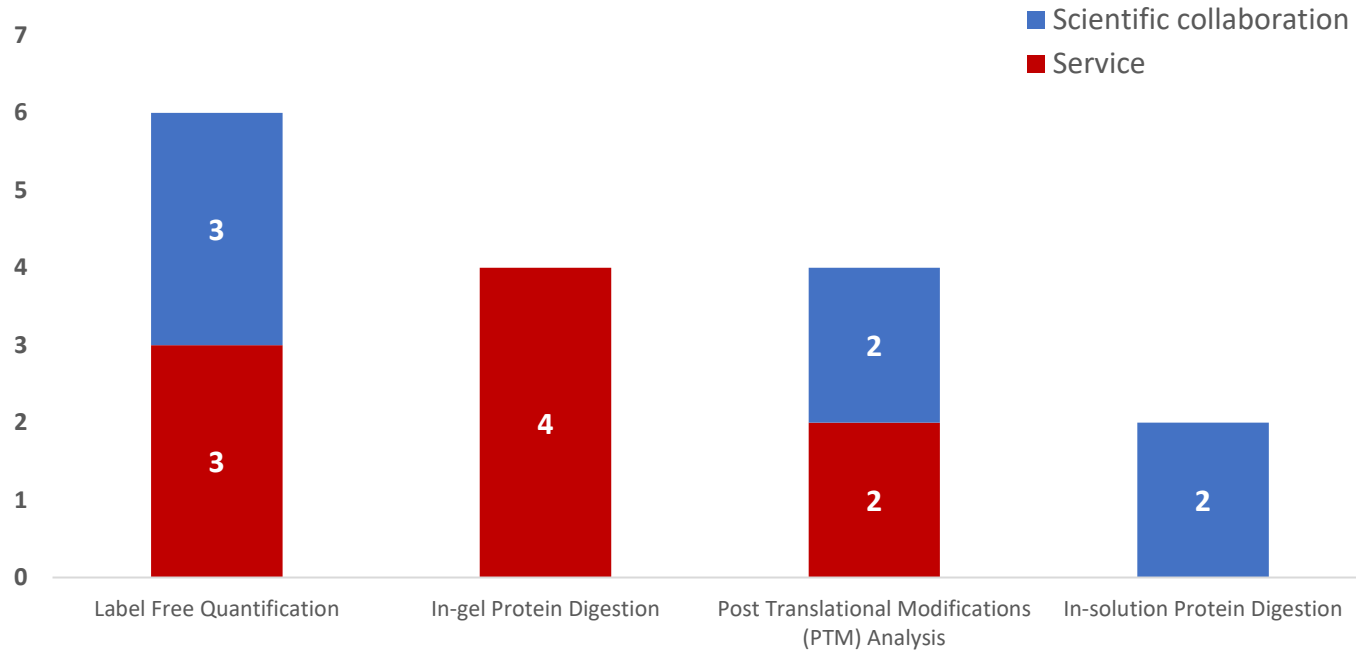


Q2: What is your activity? (R=14)

Process

Service and Scientific collaboration

Q5: What type(s) of experiments did you request to the platform? (R=16)

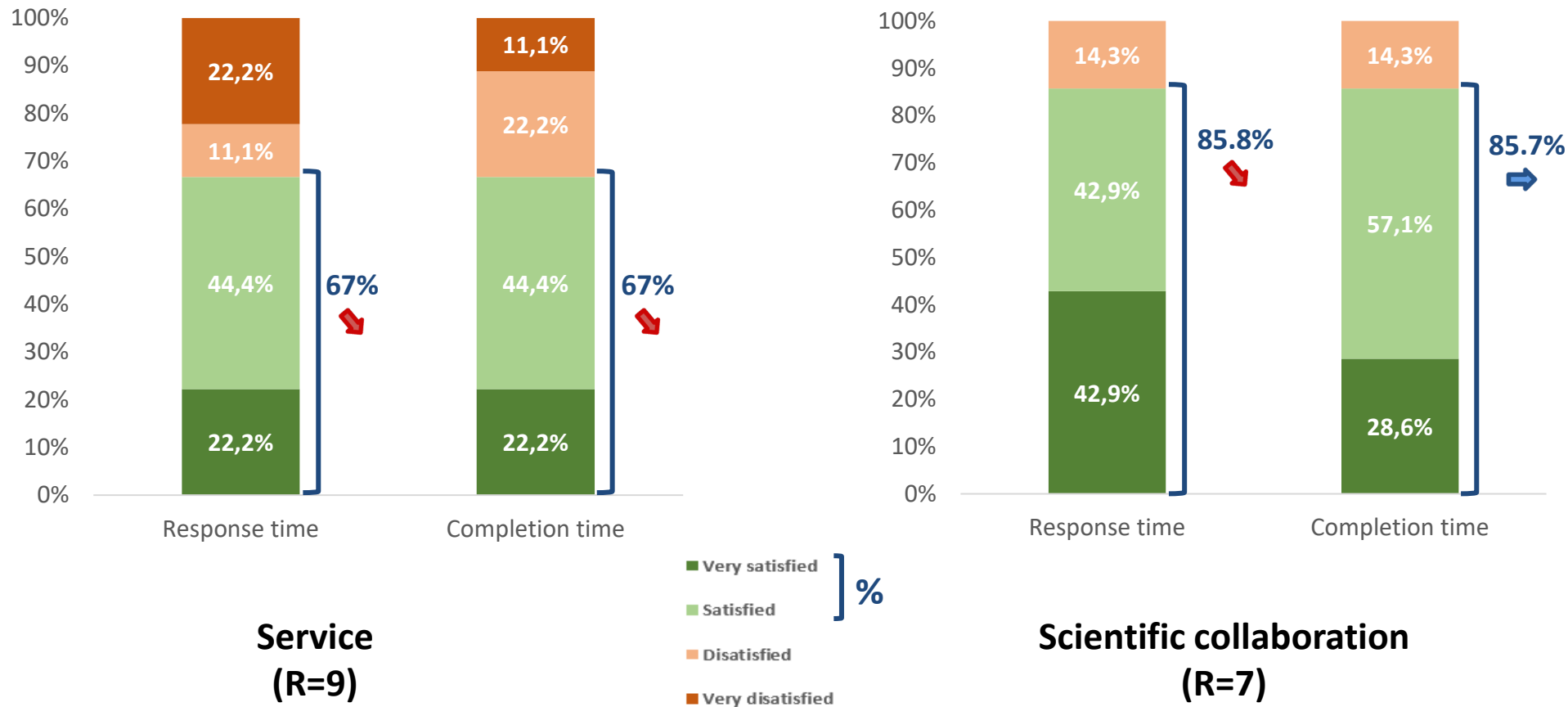


Process

Service and Scientific collaboration

Q-PS/CS1 - How do you rate the response time to your request?

Q-PS/CS2 - How do you assess the completion time of your project after acceptance of the scientific collaboration?



Process

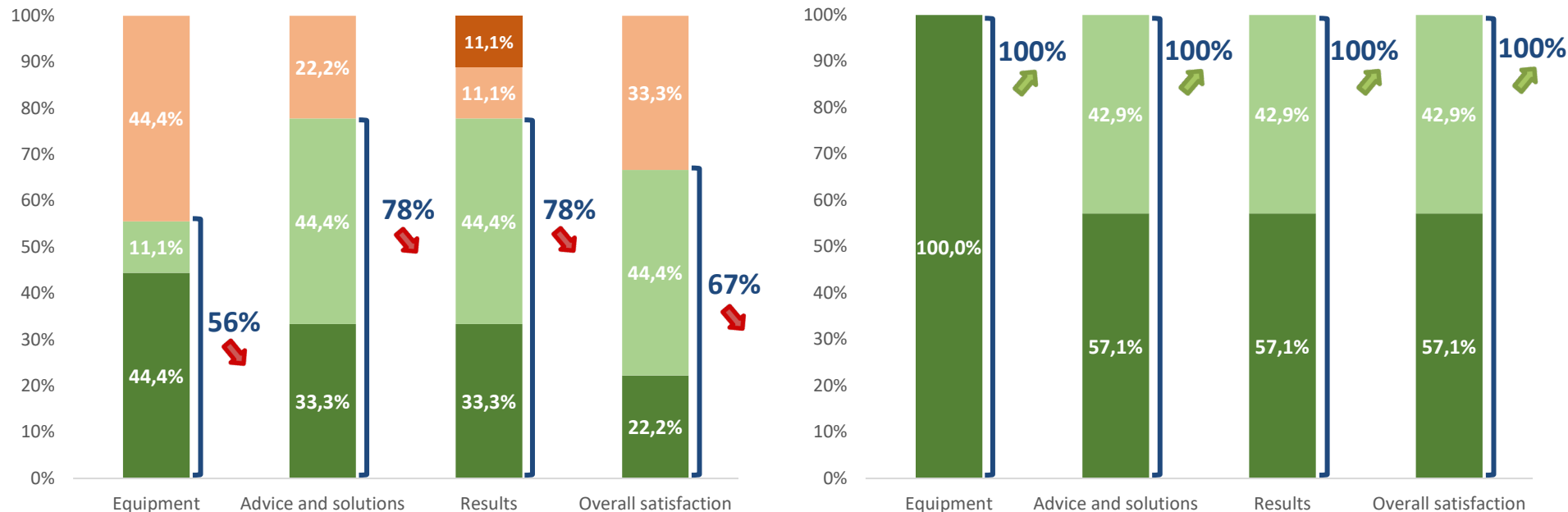
Service and Scientific collaboration

Q8: Do the equipment proposed to you meet your needs?

Q9: How do you assess the advice and solutions given to you?

Q10: How do you assess the results that were provided to you?

Q11: What is your overall satisfaction?



Prestation de service
(R=9)



Overall satisfaction
81.3% ↓

Collaboration scientifique
(R=7)



Process

Service and Scientific collaboration

Q12: What do you think of the achievement cost of the project? (R=16)

	Global	Service	Scientific collaboration
Affordable	93.8%	100.0% 	85.7% 
Expensive	6.2%	0.0%	14.3%

Q13: Would you advise your colleagues to work with us? ? (R=16)

	Global	Service	Collaboration
Yes	75%	55.6% 	100% 
No	25%	44.4%	0.0%

Process

Service and Scientific collaboration

Q14: What skills or equipments, not present in our UTechS, would be important for your future activities? (R=16)

6: Possibilité de déterminer les erreurs de traduction dans les peptides (ms sans marquage), en plus de la quantification de l'abondance des protéines basée sur la séquence exacte attendue

8: More lipid and fatty acid analyses, more MALDI-TOF-MS. More people to work at the plateforme.

17: en équipement je ne sais pas, mais en personnel, c'est certain

19: Je ne suis pas expert du domaine alors je fais confiance à l'équipe pour rester à l'état de l'art dans leur domaine

22: n/a

Process

Service and Scientific collaboration

Evolution: 2017 - 2022

	2017	2018	2019	2020	2021	2022
Nb of participants	41	40	46	32	46	25
Representative department	BSC	BCI	M	M	M	M
Service / Collaboration (%)	ND	27 / 73	35 / 65	35 / 65	30 / 70	56 / 44
Would you advise your colleagues to work with us? (%)	ND	70/100	100/100	75 / 100	90 / 91	56 / 100
Overall satisfaction	79	86	97	92	90	81